

MISSION

*To provide a quality, affordable and
compassionate health home for every
patient, every time, in all communities.*

From the CEO

Imagine living in poverty or having limited financial resources. Then imagine getting sick, having a toothache or dealing with a chronic disease.

Would you be able to make the choice between feeding your family or paying for a visit to the doctor or dentist?

At AxxessPointe Community Health Centers, we don't want anyone to have to make that choice because we believe everyone deserves quality health care. From our front desk staff to our medical team and everyone behind the scenes, our goal is to serve as a compassionate, affordable health home to every patient, every time.

The past two years have been pivotal for AxxessPointe. We took a long look at the patients and communities we serve and determined what problems they were facing. And every single practitioner, staff member and board member worked to provide solutions.

We saw the opioid crisis negatively affecting our families, friends and neighbors in Summit and Portage counties. In response, we expanded our behavioral health services and launched Medication-Assisted Treatment (MAT) to help those in recovery from addiction.

We treated mothers and spoke with patients affected by the infant mortality rate in Summit County. We fought to decrease the risk of infant mortality in our community by expanding women's health services to treat teenagers and younger women. We also launched programs to address issues that impact the health of women and children.

We observed our communities and saw that there was more work we could do to benefit residents. And we increased our access to services by expanding our Arlington and Barberton locations and opening a pharmacy in our Broadway facility.

These few examples show just how busy our team has been. Still, we are proud of the impact we have made on the lives of our patients and community members – and are going to do more.

As we look to the future for AxxessPointe, we are focused on how we can continue to serve our patients. We are looking for approaches that provide short-term and long-term health solutions. We are preparing the next generation of healthcare professionals and working with our practitioners to adapt to the ever-changing healthcare space. And, we are reflecting on our impact and determining how we can continue to provide quality, affordable health services for years to come.

On behalf of our patients and staff, I want to say thank you. Thank you for contributing to or spreading the word about our organization, for believing in our mission and services, and for your commitment to the work we do.

Sincerely,



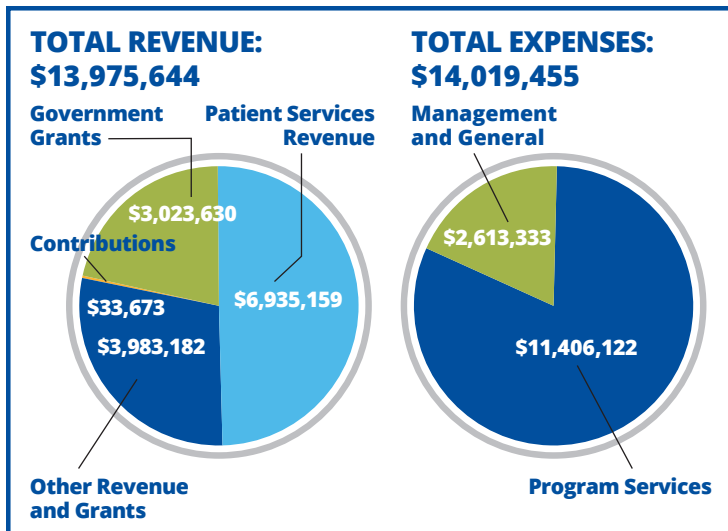
Christopher Richardson, M.Ed, LPC, LICDC-CS
Chief Executive Officer



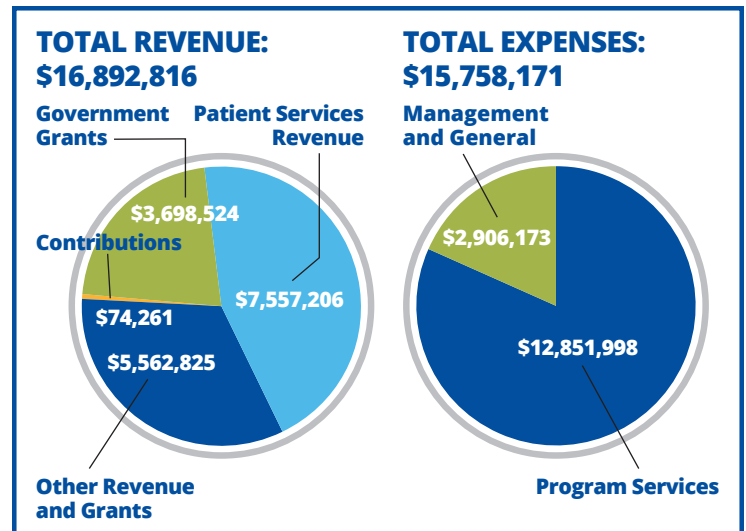
**Christopher Richardson, M.Ed, LPC,
LICDC-CS**
Chief Executive Officer

By the Numbers

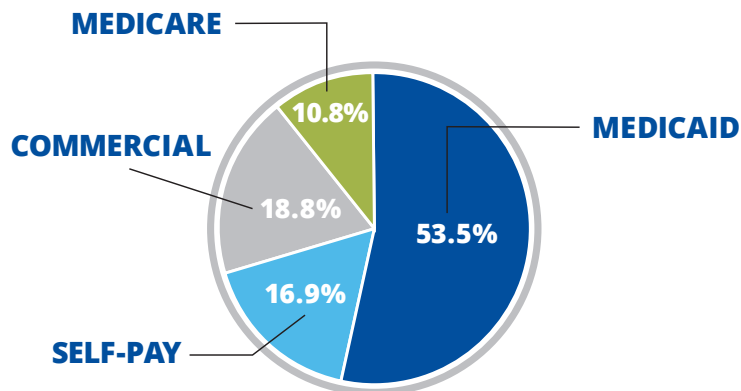
2018 FINANCIALS



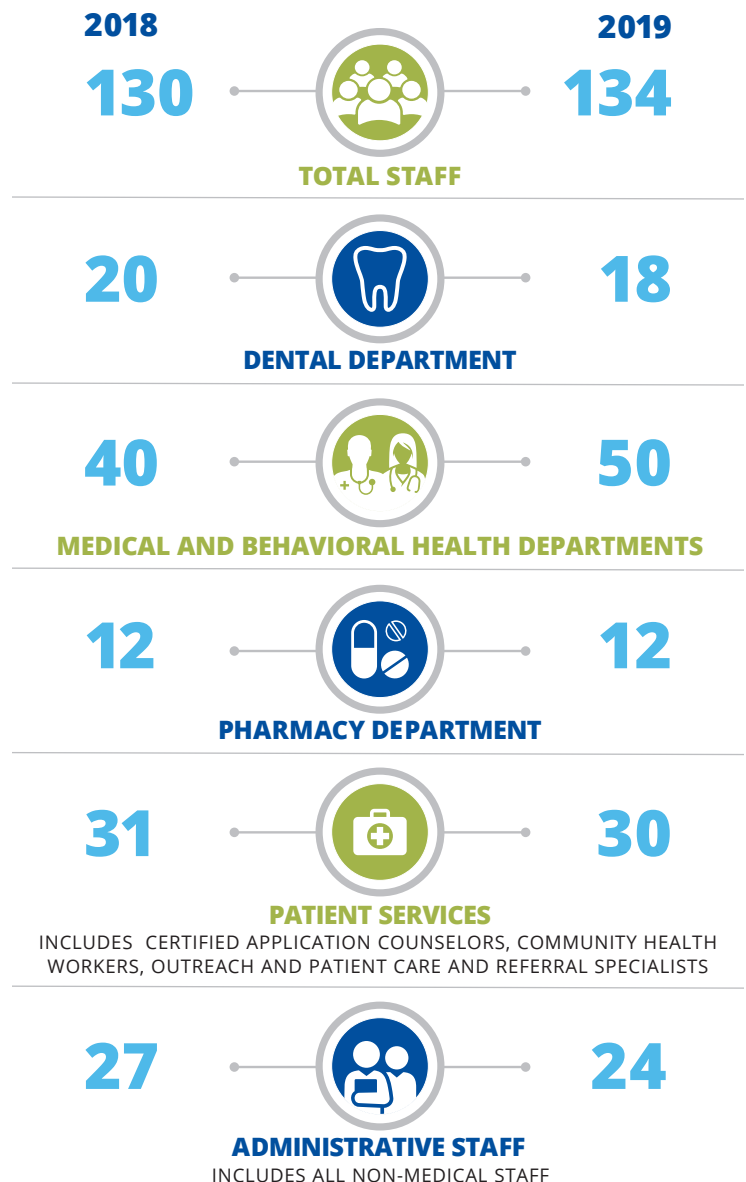
2019 FINANCIALS



PAYOR MIX



AXESSPOINTE STAFF

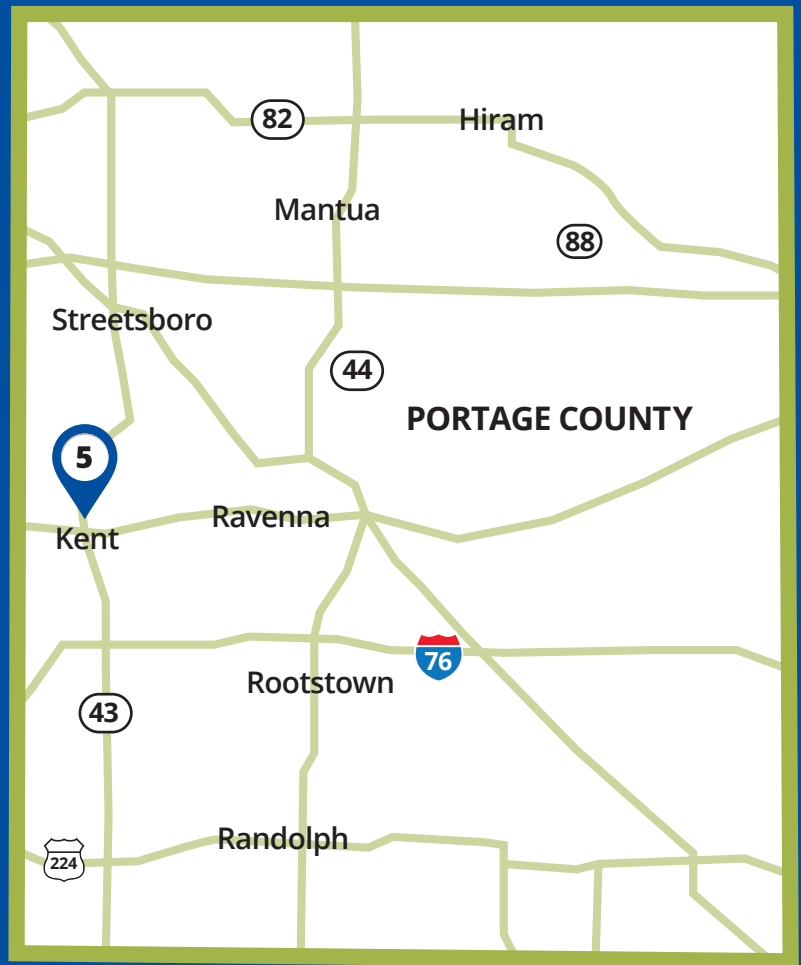
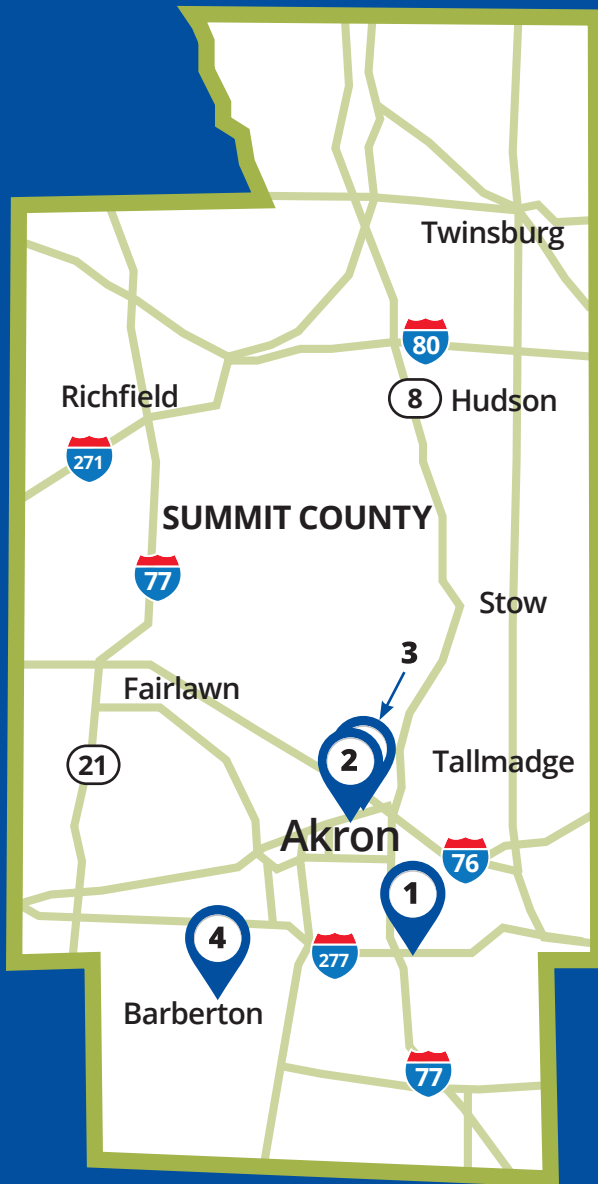


PATIENT NUMBERS

	2018	2019
TOTAL PATIENTS	18,704	21,403
PATIENT VISITS*	59,236	66,002
CHILDREN AND ADOLESCENT PATIENTS	2,976	3,361

* Total billable encounters

AxessPointe: A Health Home for Patients



1 Arlington

1400 S. ARLINGTON ST., SUITE 38, AKRON, OH 44306

Medical, dental, pharmacy, behavioral health

2 Broadway

676 S. BROADWAY ST., AKRON, OH 44311

INTERNAL MEDICINE: SUITE 103

WOMEN'S HEALTH: SUITE 203

Internal medicine, women's health, pharmacy, behavioral health

3 Portage Path

340 S. BROADWAY ST., AKRON, OH 44308

Medical, behavioral health referrals

4 Barberton

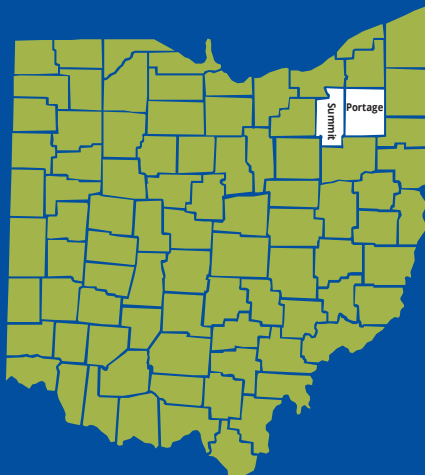
390 ROBINSON AVE., SUITE E, BARBERTON, OH 44203

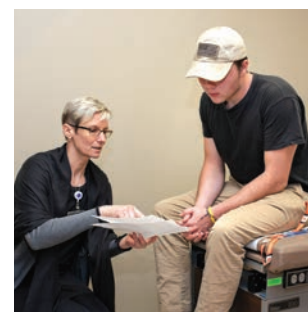
Medical, dental, pharmacy, behavioral health

5 Kent

143 GOUGLER AVE., KENT, OH 44240

Medical, dental, pharmacy, behavioral health





2018-2019 in Review



Opened Broadway clinic pharmacy

We opened an AxxessPointe pharmacy at our Broadway clinic to replace Klein's Pharmacy that recently closed. Now, patients can conveniently pick up their medications at the clinic following their appointment. Just like our other pharmacies, this pharmacy participates in the 340B program, a federal initiative that offers discounted medications to eligible patients.



Expanded women's health services

We expanded our women's health services to serve patients as young as 13 years old, allowing us to serve young women earlier. In addition to helping more young women take ownership of their health, this was more convenient for many of our women's health patients who wanted to schedule their daughters' appointments at the same time and location as their own appointments.



Added MAT services

In an effort to further serve our patients, we launched Medication-Assisted Treatment (MAT) services at all of our locations. MAT uses prescription medication in conjunction with counseling to treat patients suffering with opioid and alcohol addiction. With this addition we are now a convenient and full-service partner in our patients' recovery.



Launched TouchPointe pilot program

We developed the TouchPointe program with the Kent State University College of Public Health to identify social determinants of health (conditions in which people are born, live, learn, etc.) that negatively impact AxxessPointe patients. The program aims to find solutions for addressing these factors and connecting patients with effective resources and care.



Debuted personal hygiene closet program

Many of our patients have limited access to personal care items such as soap, deodorant, toothbrushes, toothpaste and feminine hygiene products. We launched a personal hygiene closet at our Arlington location to offer free personal hygiene items along with referrals to community and AxxessPointe resources. We are working on expanding this program to our other locations as well.

2018-2019 in Review



Expanded Barberton site

Barberton is one of the most impoverished communities within Summit County; therefore, many residents are unable to consistently access health services. We expanded our Barberton site to include a pharmacy and new dental operatories, medical exam rooms, a pharmacy consultation room and more.



Created medication delivery service

We developed and launched a free medication delivery service for patients who are unable to pick up their prescriptions. The program serves patients throughout Summit and Portage counties. By offering medication delivery, we can ensure patients efficiently and effectively take their medications.



Launched Food is Medicine Program

Many of our patients are unable to buy or receive healthy food options. We launched the Food is Medicine Program, in partnership with the Akron-Canton Regional Foodbank, to give patients experiencing food insecurity access to free, healthy food items and an on-site nutritionist. The Food is Medicine Program is up and running at our Arlington location and we hope to expand the program to our other locations in the future.



Added endodontic services

To further assist our patients in need of advanced dental care, we launched endodontic services at our three dental clinics in early 2019. Through endodontic services, we can perform root canal procedures and avoid extractions, ultimately saving our patients' teeth and benefitting their health and well-being.



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Thank you to all of our generous donors for your support in 2018 and 2019.

INDIVIDUALS

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Roxia Boykin
Roula Braidy
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Harold Farrier
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FOUNDATIONS

Akron Community Foundation: Shaw Foundation Fund
Akron Community Foundation: Helen S. Robertson Fund
Barberton Community Foundation
Bath Church - Women's Christian Fellowship
Bath Volunteers for Service
Charles E. and Mabel M. Ritchie Memorial Foundation
Dominion Energy Charitable Foundation
GAR Foundation
Kenneth L. Calhoun Charitable Trust
The Lehner Family Foundation
Lloyd L. & Louise K. Smith Foundation
Northern Ohio Golf Charities
Ohio Dental Association Foundation
The Portage Foundation
The Sisler McFawn Foundation
Tuscora Park Health and Wellness Foundation
United Way of Portage County Giving Well Family Foundation
United Way of Portage County
W. Paul and Thora J. Mills Memorial Foundation
The Welty Family Foundation

OTHER

Akron Children's Hospital
Akron Metropolitan Housing Authority
Alco Chemical
American Cancer Society
Anda, Inc.
Anonymous
Brennan Manna Diamond
Brouse McDowell
Hanna Rasnick Evanchan
Palmisano Hobson & Fox, LLC
Holy Trinity Lutheran Church
LabCorp
Levinson Family Chiropractic, Inc.
March of Dimes
Medic Management Group
OMNOVA Solutions Foundation
Paramount Advantage
ProMedica
QualityIP
St. Vincent-St. Mary High School

