



TITLE: Patient Non-Discrimination	LAST REVIEWED DATE: 2/2021
SECTION: 1100.03	LAST REVISED DATE: 4/2017
POLICY OWNER: Director of Operations	NEXT REVIEW DATE: 2/2024
ORIGINAL EFFECTIVE DATE: 3/2014	

POLICY:

AxessPointe Community Health Center, Inc (API) is committed to fostering, cultivating and preserving a culture of diversity, equity and inclusion in all that we do.

API does not discriminate against any person on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, religion, creed, ancestry, marital status, familial status, and military status, insurance status, or ability to pay for health care in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by AxessPointe Community Health Center, Inc. directly or through a contractor or any other entity with which AxessPointe Community Health Center, Inc. arranges to carry out its programs and activities.

Any patient who believes they have been subjected to any kind of discrimination that conflicts with the company's policy should seek assistance through the Compliance Department at Compliance@axesspointe.org or (330) 564-8681

An individual may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1--800--368--1019, 800--537--7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>